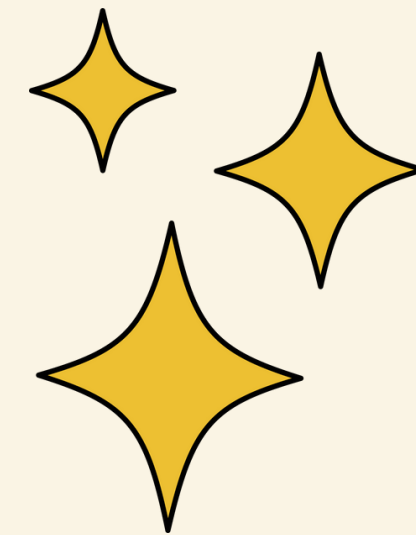




CONNECTING THROUGH CONVERSATIONS

Presented by Misty Hawkins

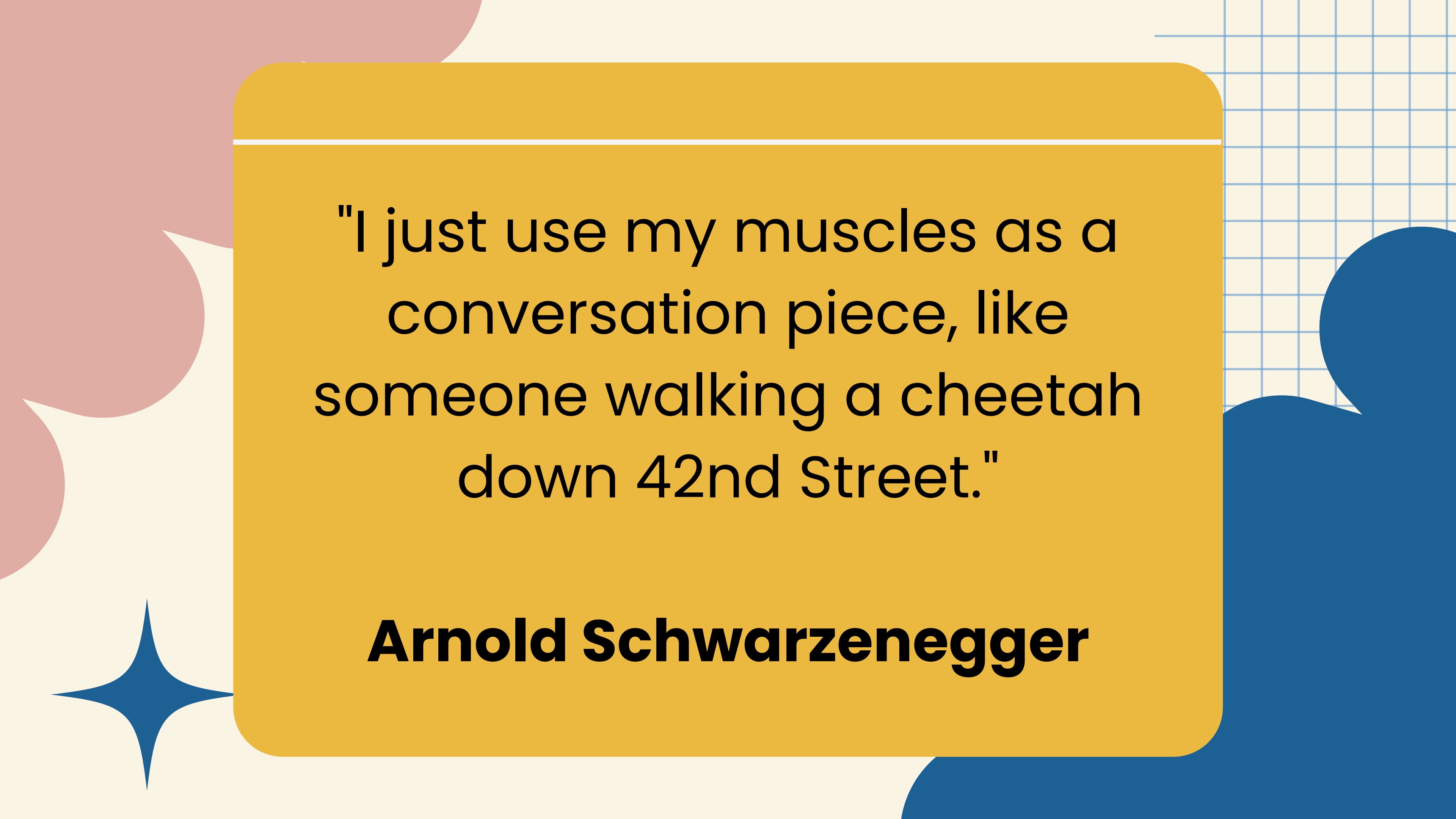
WELCOME TO THE
CONVERSATION!



Hello, my name is Misty and
I rarely meet a stranger!

**Share some details about
yourself in the chat!**





"I just use my muscles as a conversation piece, like someone walking a cheetah down 42nd Street."

Arnold Schwarzenegger

RATE YOUR COMFORT LEVEL:



- Barriers
- Modes of Conversation
- The Power of Authenticity
- Relationship Building 101

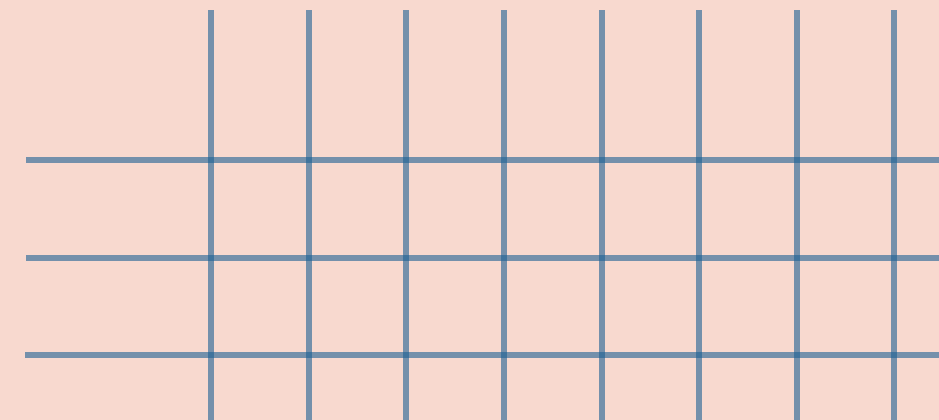


SESSION AGENDA



COMMON BARRIERS

- Physical Environment
- Attitudes & Emotional State
- Time Zone & Geography
- Distractions
- Culture & Language
- Information Overload



3 MODES OF CONVERSATION

Informational

Personal/Emotional

Relational



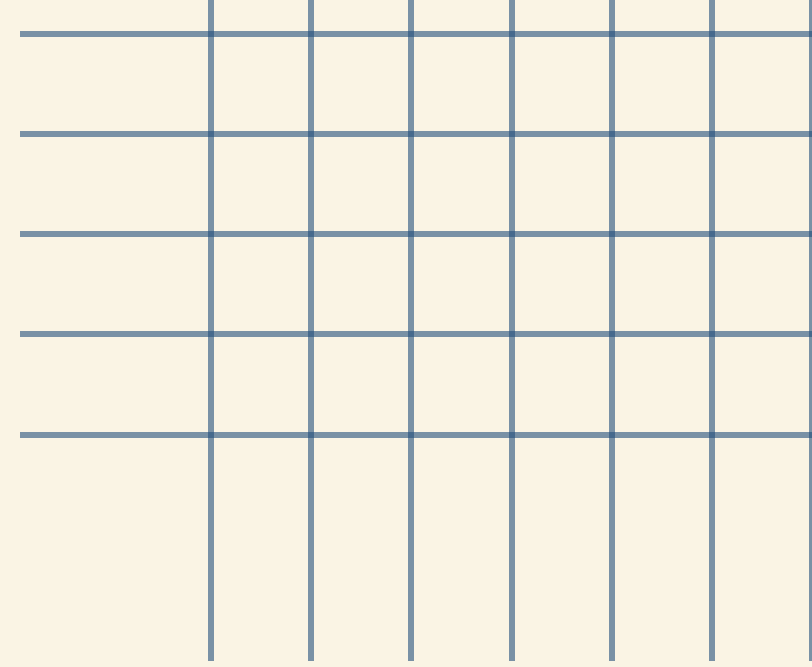
**GET
REAL!**

Authentic : true to
one's own personality,
spirit, or character

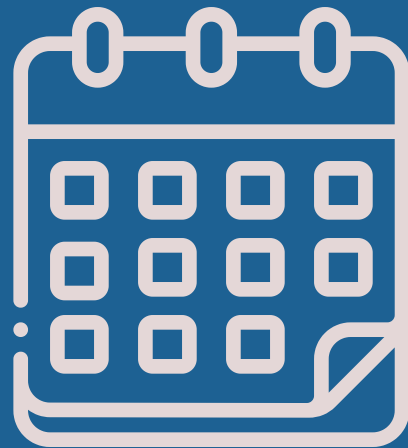


RELATIONSHIP BUILDING

- Be intentional
- Ask questions **AND** listen
- Offer assistance
- Get out of **YOUR** comfort zone



WHAT'S NEXT?





THANK YOU!

Misty Hawkins

director@arvrls.com

*Arkansas River Valley
Regional Library System*